

Selectronix, Inc.
16419 199th Court Northeast
Woodinville, Washington 98077-5401
(425) 788-2979

Rev. 04/13/24

1-Year Limited Warranty

SELECTRONIX, INC. warrants to the original purchaser or to the end-user of this product that this product will be free from defects in material and workmanship under normal use and service for 16 months after date of purchase by an Original Equipment Manufacturer (OEM) or 1 year from date of installation, whichever is the shorter period. Selectronix, Inc. reserves the right, before having any obligation under this limited warranty, to inspect the defective Selectronix, Inc. product and verify that the condition of the unit is consistent with the installed period. All costs of shipping the said product to Selectronix, Inc. for inspection shall be borne solely by the purchaser or end-user. In order to recover under this limited warranty. Any damage to the product caused by mis-wiring or mechanical installation is specifically excluded under this warranty.

Any of our products that contain firmware or software are sold on an As-is basis. Purchaser must make claim to Selectronix, Inc. within 60 days of occurrence, and must present acceptable proof of original date of purchase or installation of the product. SELECTRONIX, INC., at its option, shall repair or replace the defective unit covered by this warranty. In order to keep this limited warranty in effect, the product must have been handled and used as prescribed in the Installation and Operating Manual accompanying the product. This limited warranty does not cover any damage due to accident, misuse, abuse or negligence. This warranty does not affect any other legal rights you may have by operation of law. Contact SELECTRONIX, INC. at customerservice@selectronix.us or call using the above telephone numbers for warranty service procedures. If the returned item is found to be fully functional and in accordance with the product specifications, it will be returned to the customer, at the customer's expense.

DISCLAIMER OF WARRANTY

EXCEPT FOR THE LIMITED WARRANTY PROVIDED HEREIN, TO THE EXTENT PERMITTED BY LAW, SELECTRONIX, INC. DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, ANY SUCH WARRANTIES ARE LIMITED TO THE DURATION OF THIS WARRANTY. SOME STATES/PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAYNOT APPLY TO YOU.

LIMITATION OF LIABILITY

REPAIR OR REPLACEMENT OF THIS PRODUCT, AS PROVIDED HEREIN, IS YOUR EXCLUSIVE REMEDY. SELECTRONIX, INC. SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST REVENUES, LOST PROFITS, RENTAL OF REPLACEMENT EQUIPMENT, DOWNTIME, DAMAGE TO PROPERTY, AND THIRD-PARTY CLAIMS, ARISING OUT OF ANY THEORY OF RECOVERY, INCLUDING WARRANTY, CONTRACT, STATUTORY OR TORT. NOTWITHSTANDING THE TERM OF ANY LIMITED WARRANTY OR ANY WARRANTY IMPLIED BY LAW, OR IN THE EVENT THAT ANY LIMITED WARRANTY FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL SELECTRONIX, INC.'S ENTIRE LIABILITY EXCEED THE PURCHASE PRICE OF THIS PRODUCT. SOME STATES/PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE.

Returned Material Authorization Instructions

Prior approval of returned goods is required and an RMA number will be issued.

1. Call Selectronix or email an RMA request to customerservice@selectronix.us
2. Required Information
 - a. Ship To Address
 - b. Bill To Address
 - c. Contact Name
 - d. Email address
 - e. Phone number
 - f. Product Part Number
 - g. Serial Number on device
 - h. Detailed description of problem
3. Returns from USA locations
 - a. Return product **pre-paid**, including the RMA number to
 - i. Selectronix, Inc
 - ii. 16419 199th CT NE
 - iii. Woodinville, WA 98077
4. Returns from out of the US
 - a. Value the warranty return items at \$1.00 each
 - a. Ensure that the total shipment is valued at less than \$200, and any additional charges are **pre-paid**, including, but not limited to:
 - a. US Customs Duties
 - b. Govt. Charges other than duties
 - c. Brokerage charges
 - d. Consignee Charges (Freight)
5. The returned product will be evaluated for warranty consideration
6. In *cases of a manufacturing defect*, we will repair or replace the unit, and **return it at our expense**.
7. If the *unit is out-of-warranty and it can be repaired*, we will provide a repair quote.
8. If the *unit cannot be repaired OR the unit passes our factory functional test*, you will receive an explanation and the option:
 - a. to have the *unit returned to you at your expense*.
 - b. to have us scrap the unit.
 - c. If we do not receive a response from you for disposition, the item will be assumed to be abandoned after 30 days from the date of our evaluation notice, and becomes the property of Selectronix.